



Ongoing, comprehensive support coverage helps to prolong and protect your valuable investment. Contracts are available from 2 visits per year to 24 visits per year.

Service Visits include the following:

- Initial review of the overall system performance with asset owner at the beginning of each visit
 - Audit of on-site spare parts inventory
- Review with mill operators the system performance and best practices
 - Re-train operators on software features as required
- Audit all camera and light positions
 - Relocate or discuss requirements to relocate camera positions/views
 - Clean camera and light enclosure components
 - Optimize light and camera settings
 - Focus, zoom, depth of field, shutter, contrast
 - Repair paper machine components
- Submit customized PM maintenance program as requested
- Audit air, power and signal backbone from camera positions to interface cabinet
- Update ECS computer software version and other ancillary programs as required
- Perform health check on all system computers
- Complete exit interview with system owner
 - Submit spare parts inventory
 - Review past and current camera system conditions and discuss short-term and long-term performance issues
- Work Completed Form with recommended actions and spare parts submitted within one week

ECS has the expertise, local resources and spare parts to ensure your investment in this critical technology continues to create the maximum ROI for the lifespan of the system.

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